

Project Management 2025: Harmonizing Human Ingenuity with AI Evolution



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INDEX

▪ About Chapter	3
▪ PMI Mumbai Chapter President's Muse March 2025	4
▪ Project Management 2025: Harmonizing Human Ingenuity with AI Evolution by Amod Pusalkar	6
▪ Harmonizing AI and Human Intelligence: The Next Era of Project Management by Anish Shrimali	9
▪ Project Management 2025: Harmonizing Human Ingenuity with AI Evolution by Koushik Banerjee	12
▪ About The Authors	16
▪ PMI Mumbai Chapter Portfolio Updates and activities	17

The Mumbai Chapter is dedicated to advancing the practice, science, and professionalism of project management in Mumbai and the surrounding region. The Chapter has grown to a membership of more than 1500 professionals and students in various professional industries like public service, defence, health and construction.

Our Vision

“To be recognized as the organization of choice by evangelizing Project Management.”

Our Mission

- Evangelize Project Management across industry, academia, community, and Government.
- Provide a forum for Project Management professionals to promote the principles and ethical standards of PMI.
- Promote networking among professionals, sharing project experiences and best practices, imparting training, and enabling PMI certifications and ultimately enhancing quality of life.
- Provide infrastructural facilities like library, portal & knowledge repositories.

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President's Muse – March 2025

Dear Project Management Colleagues,

Thank you for the opportunity to serve and for making my time as President for two consecutive terms a truly rewarding experience. Serving this vibrant community that has doubled from about 1500 to nearly 3,000 professionals and students across diverse industries and institutions has been both an honor and a privilege.

Reflecting on my tenure, I am inspired by the collective commitment to advancing the practice and science of project management in Mumbai and beyond. Together, we have strengthened our chapter's vision – to be recognized as the organization of choice by evangelizing project management – and our mission to foster excellence across industry, academia, community, and government. Our chapter has not only grown in numbers but has also deepened its impact, promoting ethical standards, professional networking, and continuous learning opportunities for all members.

One of the hallmarks of the past years has been our adaptability. We embraced a hybrid approach, blending in-person interactions with virtual engagements to ensure inclusivity and accessibility for all members, regardless of location. This flexibility allowed us to continue our training programs, knowledge forums, and certification workshops, even amidst global disruptions.

Our chapter has also taken significant strides in sustainability and social responsibility. Initiatives like Saksham Samarth, Dnyansarita, Harith Dhara, and Beach Clean-up have aligned our work with the United Nations Sustainable Development Goals, demonstrating our commitment to making a positive impact on society and the environment. The expansion of the PMI Chapter Xchange program to 37 chapters worldwide has fostered global connections, while our PM Forum and PITSTOP programs have become vital platforms for knowledge sharing and professional growth.

The successful organization of the two conclaves – the PM Conclave 2023, themed "DIGS – The Future NOW!" and the PM Conclave-Nx 2024, themed "Project Leadership Reimagined – AI as Your Copilot," stand out as a testament to our chapter's forward-thinking spirit. These events not only showcased the latest advancements in the trending fields like artificial intelligence for project management but also brought together professionals from across the region to celebrate our shared passion for the discipline.

In our Annual Plans presented to PMI during Charter renewals as well as all through the past year, we have bucked the past trend and invested in recognizing our active volunteers. Some received certifications, while others were sponsored to attend the South Asia Conference in Delhi. While our MargDarshak mentoring program provides professional guidance to our members, our WOW (Women of Wonder) team continues to encourage diversity and inclusion. Visit our reimagined website www.pmimumbaichapter.org to engage in the several opportunities it presents for learning, experiencing, and voicing your thoughts. You will find various options to give back to the society on the VEP platform.

Our collaborations with academic institutions such as VJTI, MET, DMI, and SIOM have further strengthened our commitment to nurturing the next generation of project leaders, ensuring a legacy of learning and partnership. We are also collaborating with organizations like TCE and AIMA to expand the reach of project management principles in diverse domains.

It was a proud moment indeed for our Region 11 as well as a universal acknowledgement of our chapter's consistent excellence when the chapter was nominated for the Chapter of the Year Award for the second consecutive year.

As I hand over the baton to my successor, Jacob Zachariah, I am confident that the chapter will continue to thrive, innovate, and inspire and that the board will continue investing selflessly in our chapter's membership. I extend my heartfelt gratitude to the board, volunteers, and every member who contributed their time, expertise, and enthusiasm. Your unwavering support has been the cornerstone of our achievements.

Let us continue to embrace change, foster inclusivity, and pursue excellence together. As I step down from the role of President of the Project Management Institute Mumbai Chapter, I am filled with gratitude and pride for the journey we have shared.

With warm regards and best wishes for the future,

Warm regards,

Dr. Oscar Leo D'souza

President, PMI Mumbai Chapter

Project Management 2025: Harmonizing Human Ingenuity with AI Evolution



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As we approach the midpoint of the decade, project management is undergoing a profound transformation. The convergence of artificial intelligence (AI) and human ingenuity is reshaping how projects are planned, executed, and evaluated. In 2025, this harmonization is not merely a technological shift—it's a cultural evolution in the way teams collaborate, make decisions, and deliver value.

The AI Revolution in Project Management

The integration of AI in project management is not new, but its acceleration in recent years has been unprecedented. According to a 2023 report by McKinsey & Company, over 70% of digital-native companies have adopted AI tools to enhance decision-making and automate repetitive tasks in project workflows (McKinsey, 2023)¹. From intelligent scheduling assistants to predictive analytics, AI is redefining the traditional roles of project managers.

Modern AI tools can analyze vast datasets in real-time to identify potential risks, recommend resource reallocations, and even predict project outcomes. Tools like Microsoft Project and ClickUp are embedding AI features that streamline complex processes, freeing managers to focus on strategic and creative aspects. Moreover, real-time data visualization tools now use AI to flag anomalies during the execution phase, offering proactive suggestions to mitigate issues before they snowball.

Evolving Role of the Project Manager

In 2025, the project manager is no longer just a scheduler or taskmaster. They are now facilitators of AI-augmented collaboration. As AI handles routine operations—generating reports, updating Gantt charts, and flagging anomalies—human managers are pivoting toward empathetic leadership, conflict resolution, and innovation steering.

The Project Management Institute (PMI) emphasizes this hybrid role in its 2024 Pulse of the Profession report, stating that the “most effective leaders in the AI era are those who balance technological fluency with emotional intelligence” (PMI, 2024)². This evolution is especially evident in agile teams, where the project manager, often serving as a Scrum Master or product owner, must continuously adapt to rapid sprints and evolving customer feedback—all while balancing the recommendations made by AI systems.

Decision-Making: Data Meets Intuition

One of AI's greatest contributions is enhancing decision-making. Predictive analytics and machine learning algorithms analyze historical data, detect patterns, and forecast potential outcomes. For example, IBM Watson has been employed in complex IT projects to foresee integration challenges and recommend contingency plans.

However, project success isn't just about the data. Context, stakeholder sentiment, and ethical considerations require human oversight. AI might recommend cost-saving measures, but it is the project manager who must weigh those against employee morale or client trust. This synergy between machine insight and human judgment defines the decision-making process in 2025.

Additionally, AI-based scenario modeling now allows teams to test multiple "what-if" pathways before committing to a plan. These simulations can uncover hidden risks or better strategies, but they still depend on experienced managers to interpret results and apply them with discernment.

Personalized Project Ecosystems

With AI, project management systems are becoming highly personalized. Tools like Asana and Trello now use AI to adapt dashboards, prioritize tasks, and suggest timelines based on individual behavior and team dynamics. This level of customization empowers teams by reducing noise and surfacing what's most important.

Moreover, learning management systems (LMS) are integrating with project platforms to deliver tailored learning paths. For instance, if a manager frequently encounters issues with agile sprints, the AI could suggest short modules or mentorship opportunities to close that skill gap.

Some companies are even integrating biometric feedback with AI systems to optimize employee well-being and task allocation. If a team member shows signs of stress based on digital behavior, AI could recommend breaks or reassignments—adding a layer of care into efficiency-driven workflows.

Automation Without Alienation

Automation is a double-edged sword. While it boosts productivity, it can also create anxiety about job security. The key in 2025 is transparent integration. Companies that communicate AI's role as an enabler—not a replacement—are seeing higher adoption rates and team satisfaction.

A Harvard Business Review study found that organizations emphasizing "AI augmentation" over "AI replacement" experienced a 20% increase in employee engagement (HBR, 2024)³. The emphasis on collaboration between humans and machines eases the transition and encourages innovation.

Companies fostering open dialogue about AI's role in their workflows experience greater trust among employees. Some even co-design AI tools with staff input, ensuring a sense of ownership and minimizing resistance. This participatory approach turns AI into a partner, not a threat.

Ethical AI and Governance

AI in project management is only as ethical as the data it processes and the transparency of its algorithms. Bias in AI predictions, opaque decision trails, and data privacy breaches are critical concerns. Responsible project managers in 2025 are establishing ethical guidelines for AI use, including explainability standards, regular audits, and inclusivity checks. The EU's AI Act and similar frameworks in North America are mandating governance protocols that project leaders must adhere to (European Commission, 2023)⁴.

In sectors like healthcare, finance, and government—where AI-driven decisions can have societal impacts—project leaders are now undergoing training in AI ethics and compliance. These efforts are crucial to maintaining public trust and ensuring sustainable innovation.

Collaboration in a Hybrid World

Remote and hybrid work is now the norm, and AI is bridging communication gaps. Tools like Slack, Zoom, and Notion are using AI to suggest meeting times, summarize discussions, and even detect burnout from user behavior patterns.

But real collaboration still thrives on trust, empathy, and shared purpose—qualities no algorithm can replicate. The best project leaders know when to rely on AI for logistics and when to lean on emotional intelligence to resolve a conflict or motivate a struggling team member.

AI is also improving inclusivity in virtual collaboration. Natural language processing tools can now translate conversations in real-time, enabling multilingual teams to collaborate more effectively. This helps small companies scale globally without language becoming a barrier.

The Future: Human-AI Synergy

Looking ahead, the project management office (PMO) of the future will resemble a nerve center powered by real-time data, predictive modeling, and continuous learning. AI will be embedded into every phase—from ideation to execution to retrospective analysis.

Yet true power lies in synergy. As AI continues to evolve, so must our understanding of leadership, ethics, and creativity. Project managers who embrace lifelong learning, stay agile, and foster inclusive, tech-savvy teams will lead the charge.

In the coming years, certification bodies may introduce "AI Literacy" as a core component of project management credentials, recognizing that future leaders need fluency not just in budgets and timelines, but in algorithms and automation too.

Conclusion

Project Management in 2025 is not about choosing between AI and human insight—it's about fusing the two into a powerful partnership. With AI managing the mechanics and humans driving meaning, this era offers an opportunity to redefine success through innovation, empathy, and resilience.

The journey is not without challenges, but the reward is transformative: smarter teams, stronger outcomes, and more human-centered workspaces. In this harmonized future, the role of the project manager becomes not just more strategic, but more human than ever.

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Harmonizing AI and Human Intelligence: The Next Era of Project Management



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Introduction

The rapid evolution of Artificial Intelligence (AI) is transforming project management across industries, particularly in IT and the Banking, Financial Services, and Insurance (BFSI) sectors. While AI-driven tools enhance efficiency, automation, and predictive capabilities, human intelligence remains indispensable in strategic decision-making, ethical considerations, and stakeholder management. The future of project management lies in harmonizing AI with human expertise, ensuring a balance that leverages technological capabilities while fostering creativity, emotional intelligence, and leadership.

The Role of AI in Project Management

AI has revolutionized project management by automating routine tasks, analysing vast datasets, and enhancing decision-making. The key areas where AI contributes include:

1. Task Automation and Efficiency

AI-driven project management tools automate repetitive and time-consuming tasks such as scheduling, data entry, and resource allocation. AI-powered platforms like Microsoft Project, Trello, and Asana leverage machine learning algorithms to optimize workflows, enabling project managers to focus on high-value activities.

2. Predictive Analytics and Risk Management

AI analyses historical project data to predict potential risks, budget overruns, and timeline deviations. Predictive analytics enable proactive risk mitigation, helping organizations make informed decisions before challenges escalate. This capability is crucial for BFSI firms, where risk management is a priority due to regulatory requirements and financial implications.

3. Enhanced Decision-Making

AI-powered analytics provide real-time insights by processing vast amounts of structured and unstructured data. IT and BFSI professionals can leverage AI to forecast project outcomes, analyse market trends, and assess resource allocation, ultimately leading to data-driven decision-making.

4. Intelligent Resource Allocation

AI optimizes resource allocation by assessing project needs, employee workloads, and skill sets. AI-driven tools recommend the best personnel for specific tasks, ensuring efficient resource utilization. This capability is particularly valuable in IT and BFSI sectors, where talent management is critical for operational success.

5. Chatbots and Virtual Assistants

AI-powered chatbots streamline communication, automate stakeholder interactions, and provide real-time project updates. Virtual assistants help project teams manage queries, schedule meetings, and access project documentation, improving productivity and collaboration.

The Human Factor: Why AI Cannot Replace Human Intelligence

Despite AI's numerous advantages, human intelligence remains indispensable in project management. The following areas highlight why human expertise is irreplaceable:

1. Strategic Thinking and Innovation

AI excels at pattern recognition and data analysis, but it lacks the ability to think strategically and innovate. Project managers play a crucial role in devising long-term strategies, identifying new opportunities, and driving creative solutions tailored to organizational goals.

2. Emotional Intelligence and Leadership

Project management is not just about meeting deadlines; it involves leading teams, managing conflicts, and fostering a collaborative work environment. Emotional intelligence—an ability unique to humans—allows managers to understand team dynamics, resolve issues, and inspire team members to achieve common objectives.

3. Ethical and Compliance Considerations

In regulated industries like BFSI, ethical considerations and compliance are critical. AI may process data efficiently, but human judgment is required to navigate complex regulatory frameworks, ensure ethical decision-making, and address moral dilemmas in project execution.

4. Stakeholder Management and Communication

AI can automate communication, but it cannot build relationships or negotiate complex stakeholder interests. Successful project managers leverage interpersonal skills to align stakeholders, manage expectations, and address concerns, ensuring project success.

Harmonizing AI and Human Intelligence: The Future of Project Management

The optimal approach to project management in IT and BFSI is integrating AI as an enabler rather than a replacement for human intelligence. Organizations can achieve this by:

1. Augmenting Human Capabilities with AI

AI should be viewed as a tool that enhances human decision-making rather than replacing it. Project managers should leverage AI-driven insights while applying their judgment and expertise to ensure balanced decision-making.

2. Upskilling Project Managers for the AI Era

Organizations must invest in training programs that equip project managers with AI literacy, data analytics skills, and digital competencies. This ensures professionals can effectively leverage AI tools while maintaining strategic oversight.

3. Adopting a Hybrid Project Management Model

A hybrid model that blends AI-powered automation with human-led strategic initiatives is ideal. Agile methodologies can be complemented by AI-driven analytics, while project managers focus on leadership, creativity, and stakeholder engagement.

4. Ensuring Ethical AI Deployment

To maximize AI's potential while mitigating risks, organizations must establish governance frameworks that ensure responsible AI deployment. Transparency, accountability, and ethical AI practices should be embedded in project management strategies.

Conclusion

The next era of project management will be defined by a seamless collaboration between AI and human intelligence. While AI enhances efficiency, predictive accuracy, and automation, human expertise remains vital for leadership, innovation, and ethical considerations. By harmonizing AI capabilities with human ingenuity, IT and BFSI organizations can achieve a future-ready project management approach that drives success in an increasingly digital and competitive landscape.

The key to success lies in leveraging AI as a powerful ally while preserving the irreplaceable qualities of human intelligence—creativity, leadership, and strategic thinking. Project managers who embrace this synergy will be well-positioned to navigate the evolving complexities of their industries and drive impactful, forward-thinking projects in 2025 and beyond.

Project Management 2025: Harmonizing Human Ingenuity with AI Evolution



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Purpose and Target Audience

The article explores the evolving landscape of project management in 2025, focusing on the symbiotic relationship between human expertise and artificial intelligence (AI). It provides insights for project managers, business leaders, and technology enthusiasts navigating AI integration. By examining trends, challenges, and opportunities, it offers strategies to harness AI while preserving human creativity and decision-making.

Highlights

The article highlights AI's transformative role in project management, emphasizing its potential to enhance efficiency, decision-making, and resource allocation. Key themes include:

1. **AI-Driven Tools:** Automation of routine tasks, predictive analytics, and risk management.
2. **Human-AI Collaboration:** Balancing AI's capabilities with human intuition and ethical judgment.
3. **Skills for the Future:** Adaptability, data literacy, and AI proficiency for project managers.
4. **Ethical Challenges:** Addressing data privacy, bias, and over-reliance on AI.
5. **The Road Ahead:** Predictions for AI's impact on project management by 2030.

By the end, readers will understand how to harmonize human ingenuity with AI to drive successful outcomes.

The Rise of AI-Driven Tools

By 2025, AI-driven tools will be integral to project management, automating tasks like scheduling, budget tracking, and progress reporting. For instance, AI-powered software can analyze historical data to predict timelines, identify bottlenecks, and recommend resource allocation.

Predictive analytics is a game-changer. AI processes vast data to forecast risks and opportunities, enabling proactive decisions. For example, if a project risks exceeding its budget, AI can flag it early and suggest corrective actions.



Human-AI Collaboration

While AI excels at data processing, human ingenuity remains irreplaceable. Emotional intelligence, creativity, and ethical judgment are areas where humans outperform machines. Successful project management in 2025 will depend on harmonizing these strengths.

For example, if AI identifies a project risk, it can provide data-driven solutions. However, the project manager must consider human factors like team morale or client relationships before deciding. This ensures AI complements, rather than replaces, human expertise.



Skills for the Future

AI integration is reshaping the skill set required for project managers. By 2025, professionals will need data literacy to interpret AI-generated insights and adaptability to keep pace with evolving tools.

Soft skills like communication, leadership, and critical thinking will remain vital. While AI provides recommendations, project managers must communicate insights effectively and lead teams through change.

Training programs in AI and data analytics will become essential. Organizations investing in upskilling their workforce will thrive in this new era.

Ethical and Practical Challenges

As AI becomes prevalent, ethical concerns must be addressed. Data privacy is critical, as AI relies on vast information to function. Ensuring responsible data collection and use will be a key challenge.

Bias in AI algorithms is another concern. If training data is biased, recommendations may perpetuate inequalities. Project managers must audit AI tools to ensure fairness and transparency.

Over-reliance on AI is also a risk. While AI enhances efficiency, it should not replace human judgment. Striking the right balance is crucial for maintaining project management integrity.



The Road Ahead

By **2030**, AI will have transformed project management into a dynamic, data-driven discipline. However, the human element will remain central, guiding strategic decision-making and innovation. The future belongs to those who seamlessly integrate AI while leveraging human strengths like creativity, empathy, and ethical judgment.

Organizations embracing this harmony will navigate modern projects more effectively, delivering efficient, innovative, and sustainable results. Emerging technologies like quantum computing and advanced natural language processing will further enhance AI's capabilities, enabling sophisticated predictive analytics and real-time decision-making.

By 2030, AI will play a pivotal role in:

- **Hyper-Personalized Project Planning:** Tailoring plans to team members' strengths and preferences.
- **Autonomous Project Execution:** Automating routine tasks, freeing managers for strategic oversight.
- **Global Collaboration:** Breaking language barriers with AI-powered translation tools.

The project managers of 2030 will be pioneers, blending human ingenuity with cutting-edge technology to redefine what's possible.

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ABOUT OUR AUTHORS



Amod is currently serving as Technical Manager at HCLTech, leveraging over 20 years of experience in IT projects and software development. Certified as a Project Management Professional (PMP), contributing to the successful execution of healthcare software solutions by integrating third-party applications with Hospital Information Management Systems (HIMS). Collaborates with cross-functional teams to meet government-mandated requirements for global clients. Previously led multiple teams to deliver impactful domestic and international healthcare projects. He is skilled in project management, software solution design, and client interaction, with a focus on fostering innovation and seamless software integration. Committed to delivering value-driven results while ensuring compliance and adaptability in dynamic environments.



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Koushik Banerjee is a A PMP-certified project management expert, he currently works at Deloitte India, supporting the Project Management Office (PMO) for several mission-critical government projects and initiatives. With 27 years of extensive industrial experience across Oil & Gas, Chemicals, Pulp & Paper, Infrastructure, and Renewables, he has spent 15 years managing international projects. A technology enthusiast, he contributes articles to various institutions and journals worldwide.

Mumbai Chapter Updates

Starting April 1, 2025, a new board will lead the chapter until March 31, 2026. Jacob Zachariah will serve as the chapter president, supported by 11 Vice Presidents overseeing various portfolios. Assisted by Asst. Vice Presidents and Lead Volunteers, this dynamic team is ready to drive impactful initiatives.

The recent elections in December 2024, conducted with the support of Project Management Institute South Asia, paved the way for this new leadership, ensuring a smooth transition and continuity in serving PMI Mumbai Chapter community.



A graphic announcing the new chapter board for the period of April 2025 to March 2026. It features 12 portraits of board members arranged in two rows of six. Each portrait is accompanied by the member's name and their role. The background is a dark blue with light blue geometric shapes. The PMI logo and website are in the bottom left, and the board title and dates are in the bottom right.

NAME	ROLE
JACOB ZACHARIAH	PRESIDENT
ASHFAQ AHMED	VICE PRESIDENT
VIVEK ADHIKARI	SECRETARY
CDR. ASHISH SAXENA	V.P. - FINANCE
APARNA KHATIWALA	V.P. - MEMBERSHIP
RAPHAEL DAVID	V.P. - OUTREACH
RAVEEN CHUGANI	V.P. - MARKETING
DR. OSCAR D'SOUZA	V.P. - CERT. & TRAINING
AMOD PUSALKAR	V.P. - INFO. TECHNOLOGY
BHAVESH THAKKAR	V.P. - VOLUNTEER DEV.
SHIKHA SINGH	V.P. - PROFESSIONAL DEV.

**NEW CHAPTER BOARD
APR 2025 - MAR 2026**

Project Management Institute. Mumbai
www.pmimumbaichapter.org

UPDATES – WEC-WOW session –

New Beginnings: Charting a Vision for Women in 2025.

On Saturday, 25th January 2025, WOW-WEC Team of PMI Mumbai Chapter had the privilege of hosting an extraordinary session, “New Beginnings: Charting a Vision for Women in 2025.”

Session started with remembering Dr. Srini Srinivasan, former MD of PMI South Asia region

We had a wonderful session by five ladies on leadership, mentorship, vision in 2025 on. From impactful discussions to valuable insights, the event highlighted the importance of vision, collaboration, and mentorship in driving meaningful change. The incredible journeys of our panellists deeply inspired us, showcasing resilience, leadership, the transformative power of determination and the different perspective women can bring.

Here are a few key takeaways that resonated with us all:

- There will be many opportunities for women in 2025, but we need to capitalise them by developing and upgrading our skills
- Be the change you want to see
- Mentoring is essential for growth and success
- Empowerment starts with collaboration and shared vision
- Let us listen more to understand different perspectives.
- Try out new things, open to new ideas to bring change
- Let us GROW together
- We need to define our horizons, and make the flight take off
- Dream it! Believe it!! Achieve it!!!

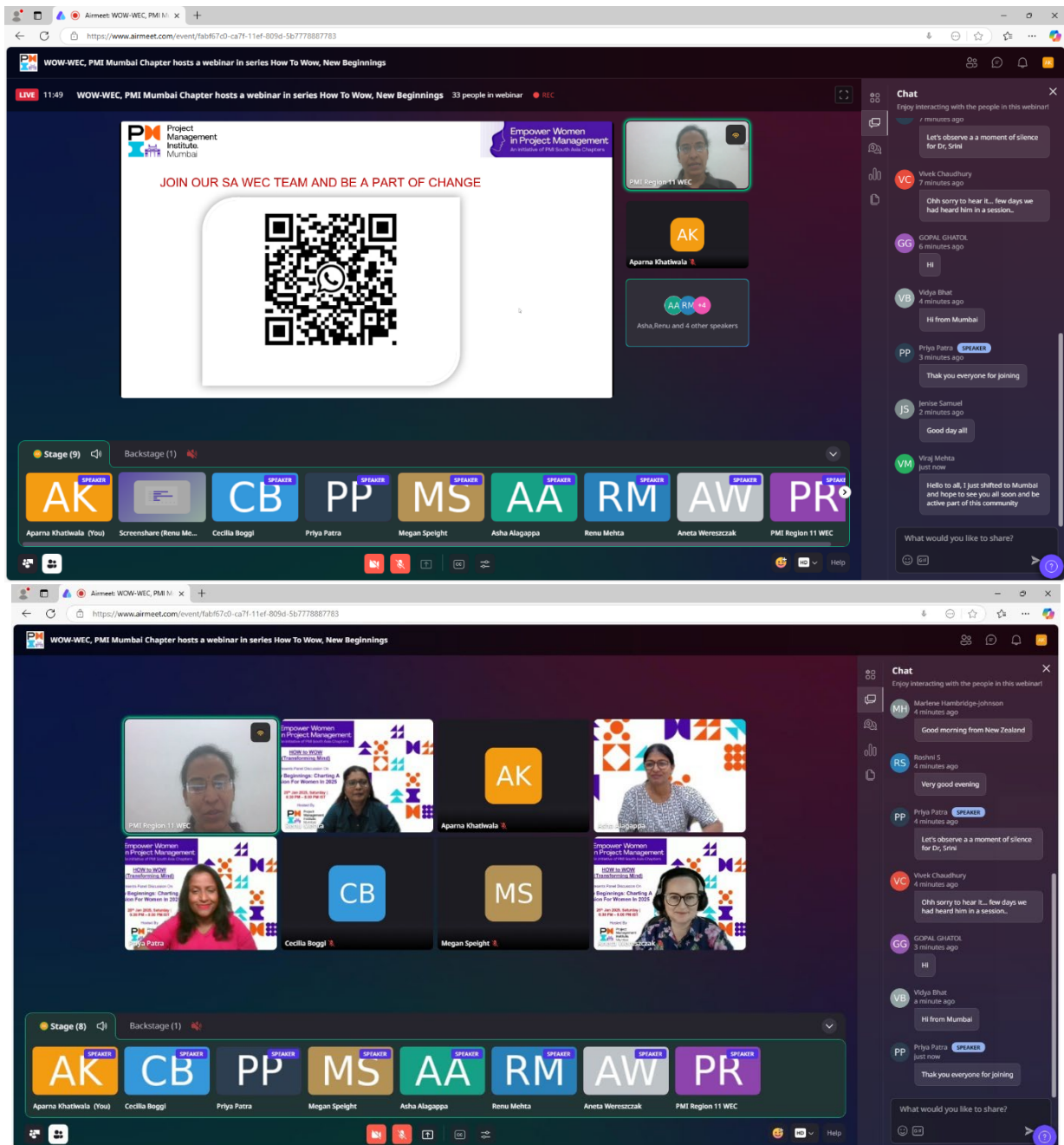
A big thank you to our incredible panellists Aneta Wereszczak, Cecilia Boggi, Megan A. Speight and Captain Asha, moderator Priya Patra, and all the attendees who joined us from across the globe. Together, we are shaping a brighter, more inclusive future for women everywhere.

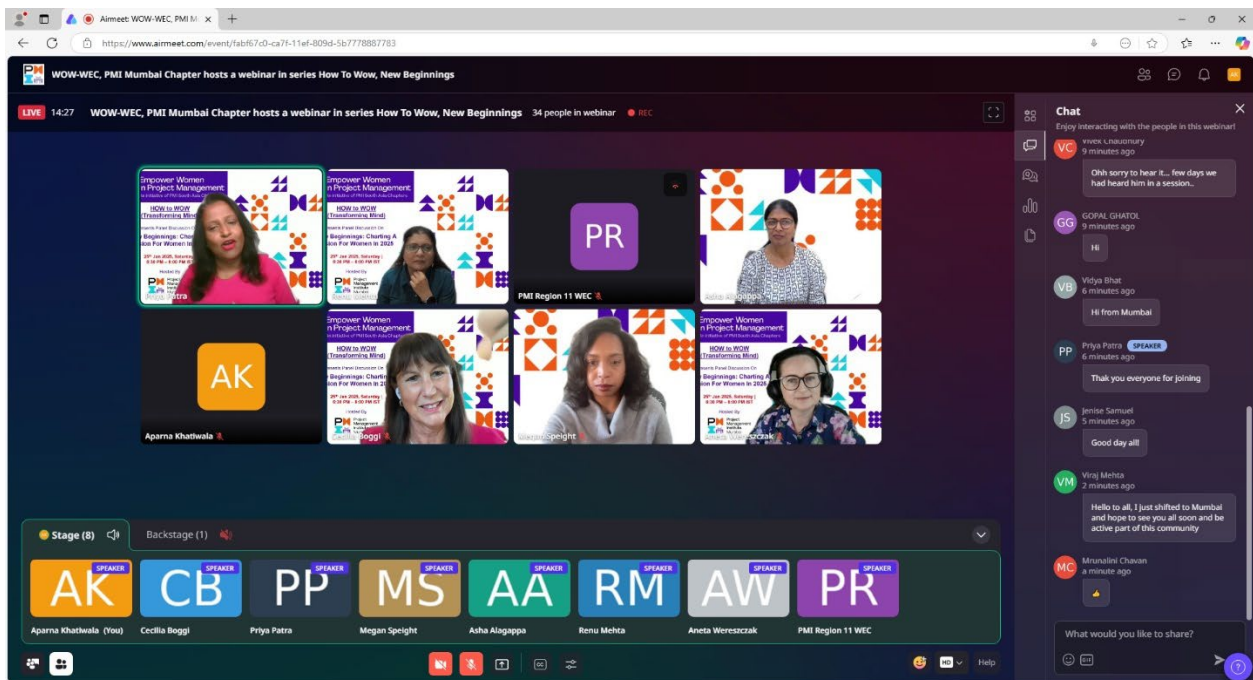
Feedback we received was overwhelming.

- Insightful, Inspiring Session. Thank You PMI Mumbai Chapter for arranging this webinar.
- A well conducted webinar
- Great Session
- All Speakers were enthusiastic and powerful in their advocacy for their allocated topics, great advice! so many wise words. Well done, Ladies.

Stay connected for more transformative sessions!

The panellists as well as participants, both from across the globe. Each participant got 1.5 PDUs were given.





Enhancing Leadership Through Presence, Body Expression & Tango Principles

In 2025, we started with 1st session of PM Forum on the topic “Enhancing Leadership Through Presence, Body Expression & Tango Principles”. The session was taken by Agnieszka Maria Gasperini.

The session was started with tango video, a poetry in motion. Like how one person from the pair leads the dance and the other one follows it in rhythm.

But the most interesting part was the exercises conducted in the breakout rooms between the participants. Speaker engaged the participants very well in breakout rooms. This was indeed good initiative, participants enjoyed and learned lot of things.

During one of the exercises, the breakout room had good discussions on problems with leadership

We got very good response from the participants about the challenges one face in leadership. The responses were

- Managing Team conflicts is always a challenge
- Being people manager, at times it is difficult to manage people with different cultures. How one can balance it.
- Gaining approvals from Seniors
- Conflict resolution.

- People mgmt.
- Challenge to break out of the manager role and become a true leader.
- Challenge to manage different culture seniors.
- Capturing Transparency among stakeholders

The participants shared their views on what qualities a leader should have, like he should be who is active listener, be empathetic, has great communications skills as to convey vision and mission of the project and influence, inspire and motivate people to achieve those goals, and many more

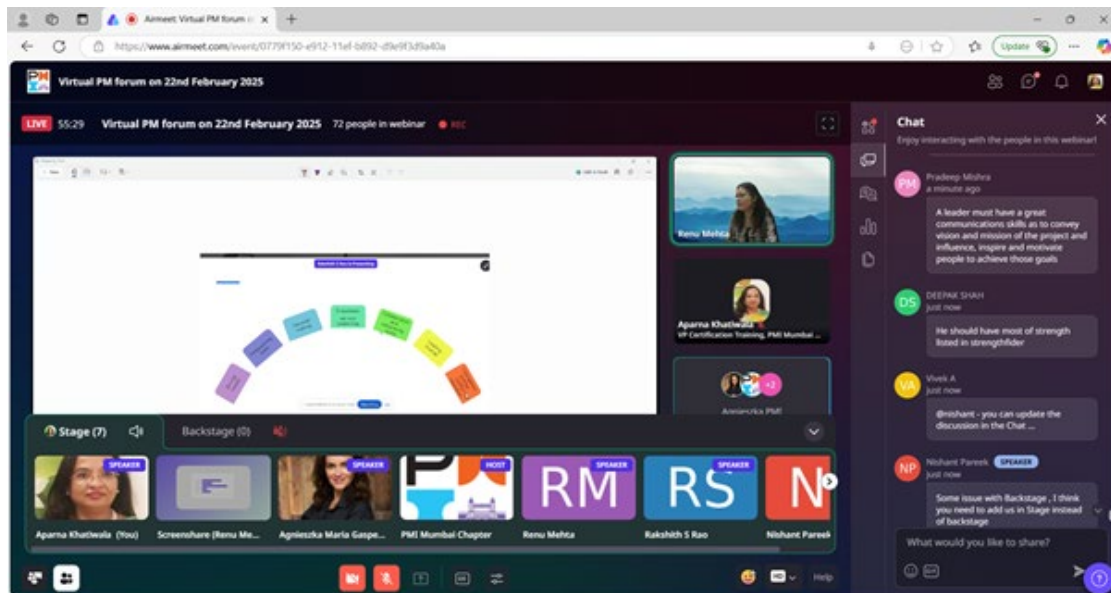
The Key takeaway from this session were

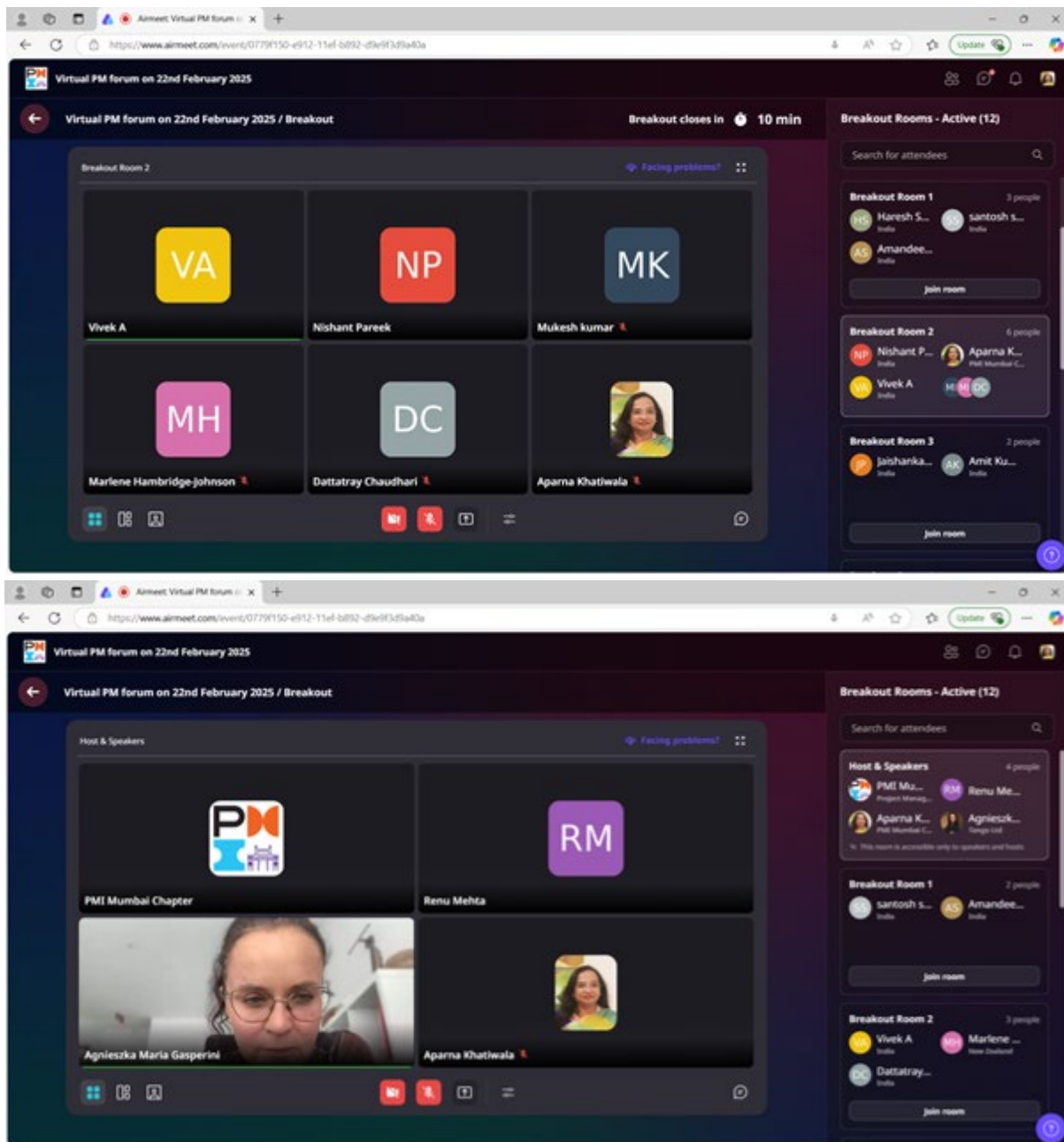
- We must maintain positive emotions
- Understanding team members concerns and guide them makes good environment
- How to communicate better using expression

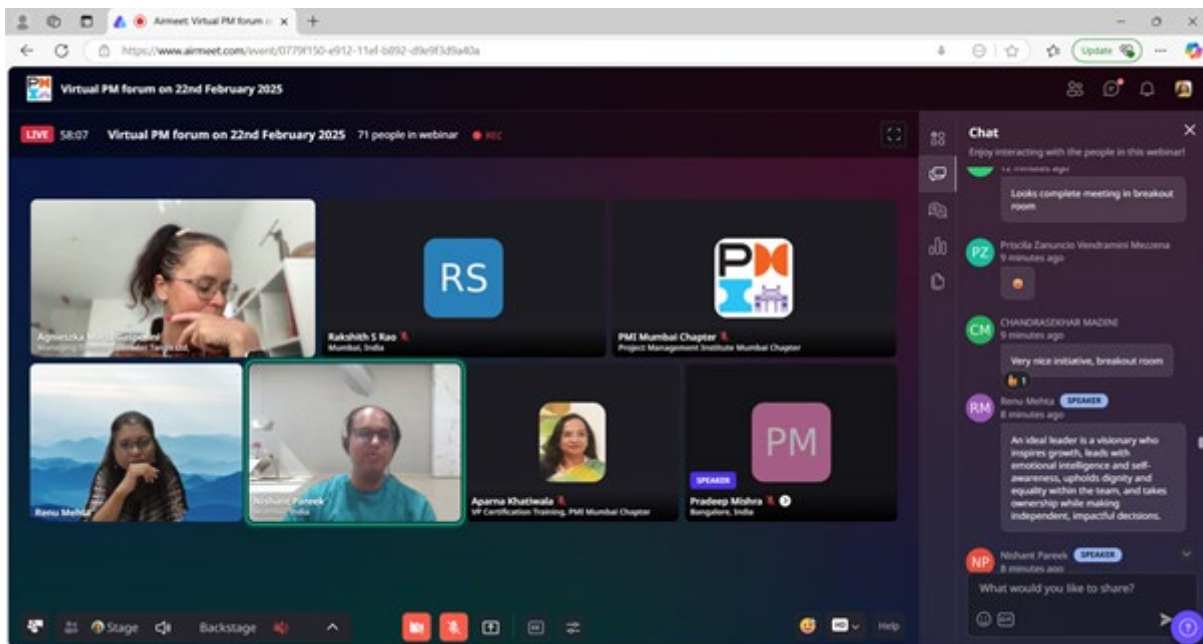
Wow what an amazing, engaging session we had, with the great discussions, various exercises

A big thank you to Agnieszka Maria Gasperini for sharing these valuable learnings with all our members!

There were around 70+ attendees from across the globe and they were awarded 2 PDUs.







From Insight to Impact: Leveraging Design Thinking for Business Strategies

In 2025, we started with 1st session of PM PitStop on the topic “From Insight to Impact: Leveraging Design Thinking for Business Strategies”. The session was taken by Karmjitsingh Bihola.

The participants were thrilled to learn about Design Thinking Strategies. Seeing this energy, speaker had a nice interaction with participants through chat window. This interaction made the session insightful, interesting for the participants. The participants learnt about what and how Design Thinking strategies can be applied.

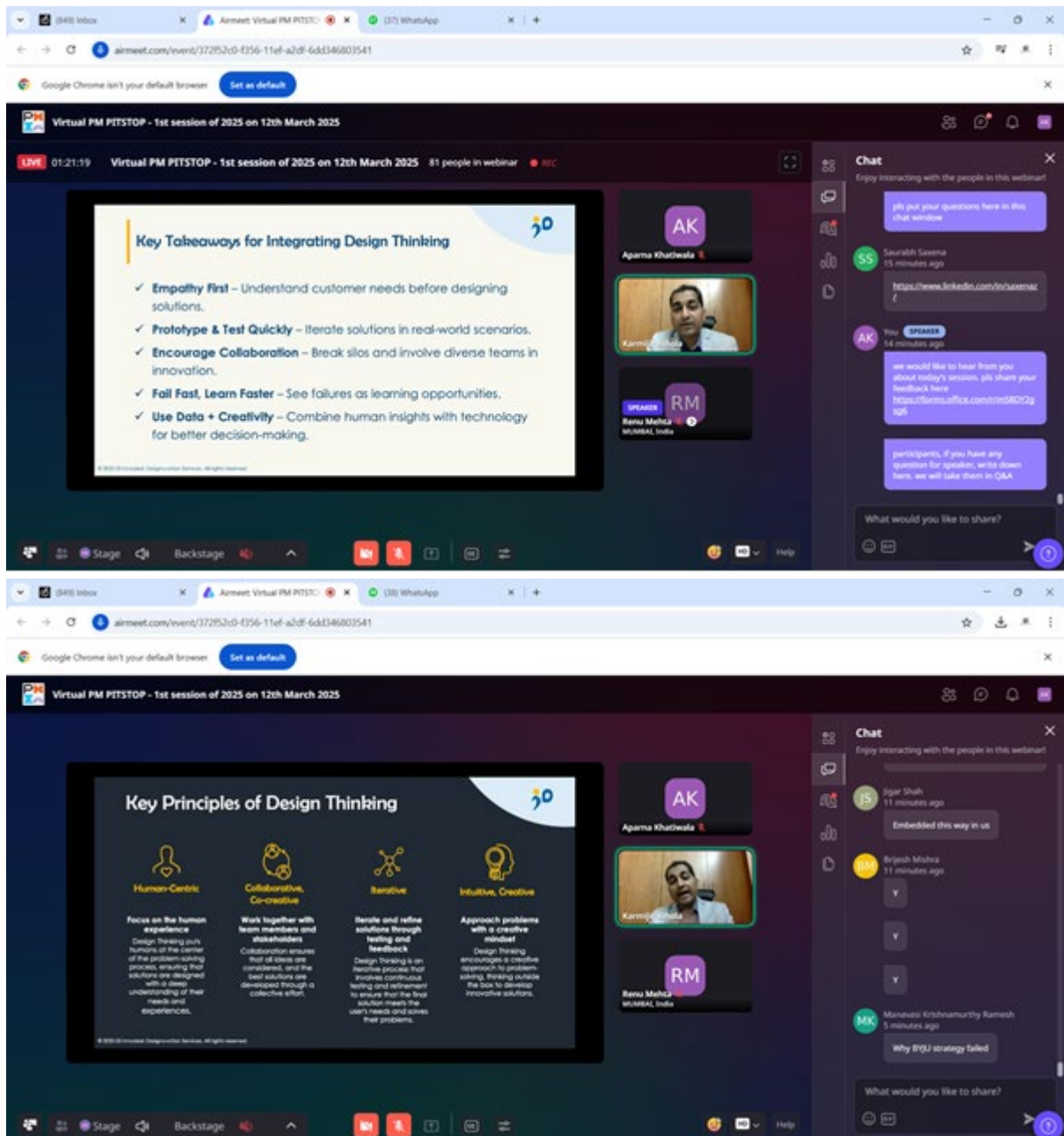
The Key takeaways from this session were

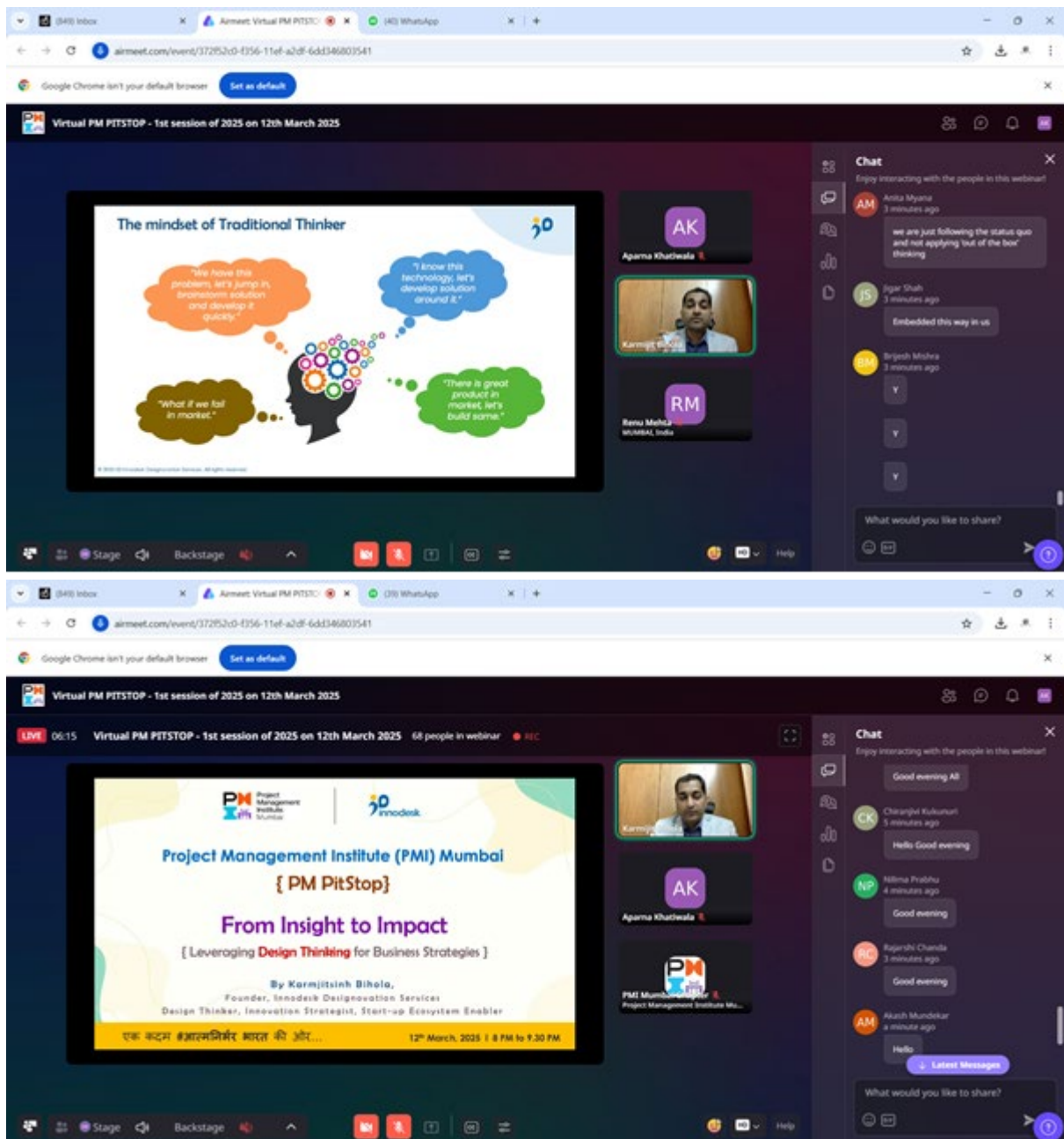
- Design thinking will give competitive advantage in this competitive world as it is a problem-solving approach.
- It will guide us to cope up with changes/ client requirements
- Challenge your traditional thinking, at the same time we need to come out of the fear to fail
- Do out of box thinking
- Ask open questions, not close ended questions
- Along with being adoptive, we need to be innovative, flexible, curious, creative
- Have Human centric, empathy-based approach required for design thinking

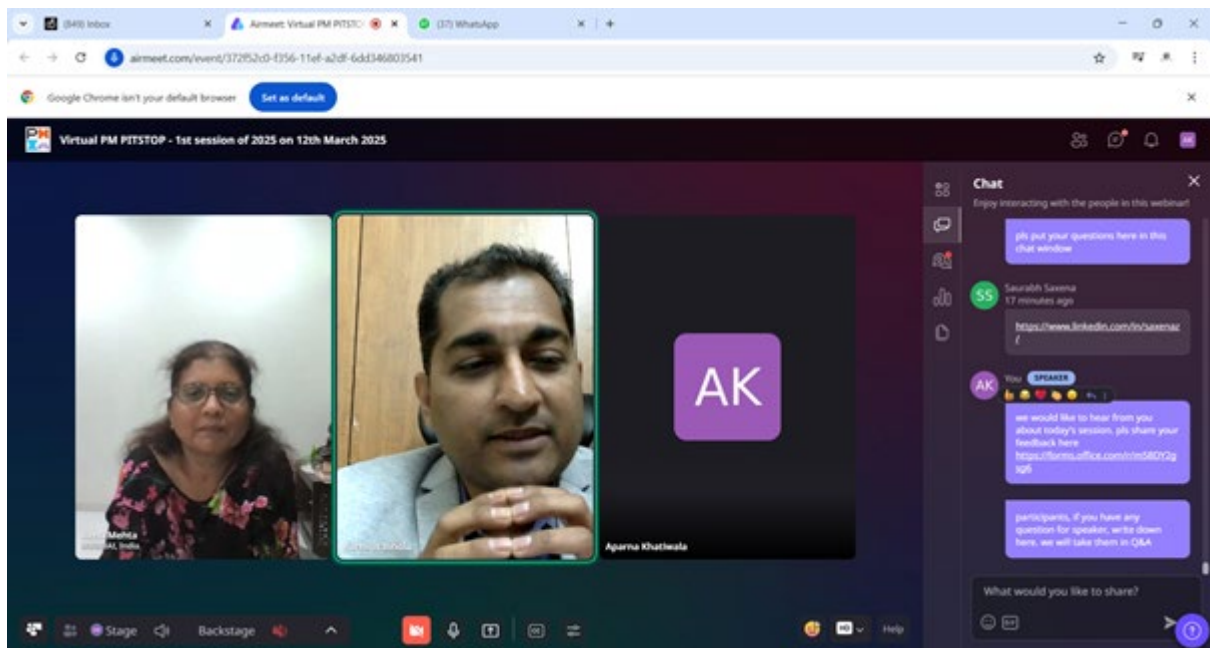
This was really an insightful session, and the speaker gave us very valuable suggestions, points to keep in mind while doing design thinking.

A big thank you to Karmjitsingh Bihola for sharing these valuable learnings of Design Thinking with all our members!

There were around 85+ attendees from across the globe and they were awarded 1.5 PDUs.







Do you know who PMI Mumbai Chapter Members are and what they do?

1. They are multifaceted leaders.
2. They are not restricted by the borders - they collaborate with other PMI chapters around the world and co-create the PMI Chapter Xchange program.
3. They drive the initiatives to shape next generation leaders through the -
 - G.R.O.W - Guide, Raise, Provide Options, for Way forward – our mentoring program for the GenZ.
 - Student's Clubs
 - Career Pe Charcha: Exploring Pathways – which brings the industry experts and young graduate/post graduate students on a common platform where the experts provide insights on how to choose and pursue a career that one is passionate about.

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- Grab opportunity to bring changes in society.
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WE ALWAYS SAY –

“GOOD THINGS HAPPEN WHEN YOU GET INVOLVED WITH PMI”